

2021 ICBA/NM Webinar Offerings



Webinars Offered in Series

Remote Workforce Series

Flood Series

E-SIGN Series

Collections Series

Credit Analyst Series

Job-Specific BSA Series

New Accounts Series

JANUARY 2021 WEBINAR TOPICS

- Jan 6 Providing Provisional Credit Under Reg E
- Jan 7 Uniform Residential Loan Application (URLA): Deadline March 1, 2021
- Jan 12 **Remote Workforce Series:** Creating or Revising Work from Home Policies
- Jan 13 2020 HMDA Submission Due March 1, 2021: Challenges and Best Practices
- Jan 14 IRA & HSA Update: Key Considerations for 2021
- Jan 20 **Flood Series:** Flood Insurance Rules, Best Practices & Liability
- Jan 21 Call Report Update 2021
- Jan 26 **Remote Workforce Series:** Work From Home Record Retention Rules
- Jan 27 Calculating Cash Flow from Corporate Tax Returns
- Jan 28 Beginning BSA Officer: What You Need To Know on Day 1

FEBRUARY 2021 WEBINAR TOPICS

- Feb 2 Red Flags in Residential Appraisal Compliance
- Feb 3 **Flood Series:** Flood Compliance Beyond the Basics
- Feb 4 Calculating Cash Flow from S-Corporation & Partnership Tax Returns
- Feb 9 **Remote Workforce Series:** Work From Home Risks: How Compliance Can Limit Liability
- Feb 10 Overdraft Hotspots Including Regulations, Lawsuits & Guidance
- Feb 11 **E-SIGN Series:** "No-Contact" Account Opening: E-SIGN Compliance
- Feb 17 New Security Officer Training: Your Bank Protection Act Responsibilities
- Feb 18 Determining Cash Flow from Personal Tax Returns Part 1: Form 1040, Schedules B & C
- Feb 23 **Remote Workforce Series:** Security Compliance For Work From Home Staff

- Feb 24 The Top 10 ACH Exception Handling Questions
- Feb 25 The Board's Role in Cyber Security Risk

MARCH 2021 WEBINAR TOPICS

- Mar 2 Advanced BSA Officer Training: In-Depth Risk Issues & Difficult Situations
- Mar 3 Determining Cash Flow From Personal Tax Returns Part 2: Schedules D, E, & F
- Mar 4 **Flood Series:** Flood Forms Line-by-Line
- Mar 8 SBA Lending Update 2021: Rule Changes & PPP FAQs
- Mar 9 ACH Rules Update 2021
- Mar 10 Safe Deposit Issues: Delinquency, Death & Abandonment
- Mar 11 **Remote Workforce Series:** Making Work From Home Effective
- Mar 15 The Top 10 Reasons Consumers Leave Their Bank
- Mar 16 **E-SIGN Series:** Virtual Loan Document Delivery & E-SIGN Compliance
- Mar 17 Federal Requirements for Tech-Based Marketing: Websites, Social Media, Robo Calls & More
- Mar 18 **Flood Series:** Commercial Flood Insurance Regulations & Compliance
- Mar 23 Business Accounts: Who is Authorized to Open, Close, Transact?
- Mar 24 Deposit Operations Update 2021
- Mar 25 Legal Issues for Right of Setoff on Deposit Accounts & Loans

APRIL 2021 WEBINAR TOPICS

- Apr 6 **E-SIGN Series:** The E-SIGN, BSA, & CIP Compliance Trifecta
- Apr 7 Board Reporting: Requirements, Timing, Delivery Options, Risks & Concerns
- Apr 8 **Remote Workforce Series:** Moving to the Cloud: Remote Management of Risks to Customer Data

- Apr 13 Reg CC Compliance & Review: Check Holds, Remote Deposit Capture & Reg D Changes
- Apr 14 Advanced C&I Underwriting: A/R & Inventory Financing
- Apr 15 **Collections Series:** Regulatory Alphabet for Collections Compliance
- Apr 19 New Time Limits for ACH Warranty Claims Effective June 30, 2021
- Apr 20 Commercial Loan: Workouts, Restructuring & Loss Mitigation
- Apr 21 Debit Cards 101
- Apr 22 Global Cash Flow Analysis for Underwriters & Credit Analysts
- Apr 27 **E-SIGN Series:** E-SIGN Security & Fraud Detection
- Apr 28 Call Report Basic Lending Schedules: Coding, Classifications & Loan Loss Allowance
- Apr 29 Hot IRA Issues: Divorce, IRS Levies, Creditor Claims & Misunderstood Rules

MAY 2021 WEBINAR TOPICS

- May 4 Advanced Commercial Loan Documentation
- May 5 Current Trends in Cyber Crime & Payments Fraud
- May 6 **Credit Analyst Series:** Loan Stress Testing for the Credit Analyst
- May 11 5 Steps to Simplify Reg E Claims
- May 12 **Collections Series:** Your Borrower Is Threatening Bankruptcy, Now What?
- May 13 HR Dos & Don'ts in a Virtual World
- May 18 Surviving a TRID Compliance Exam
- May 19 Developments in Bank Mergers & Acquisitions
- May 20 Residential Construction-Only & Construction-to-Permanent Lending: Compliance & FAQs
- May 25 Marketing in 2021: Virtual Relationships & the New Customer

- May 26 **Collections Series:** The Virtual World of Collections
- May 27 Handling W-9s, W-8BENs & IRS Mismatches
- May 27 Protecting the SBA Guaranty Start to Finish

June 2021 Webinar Topics

- Jun 2 Handling Subpoenas, Summonses, Garnishments & Levies
- Jun 3 Treasury Management: How to “Power Up” Deposits & Fee Income
- Jun 8 **Collections Series:** Troubled Debt Restructuring in the COVID Economy
- Jun 10 Supporting Documentation for the ALLL
- Jun 15 **Credit Analyst Series:** Advanced Financial Statement Analysis
- Jun 17 Wire Transfer Compliance: Domestic & International
- Jun 22 Call Report Preparation: Schedule RC-R, Regulatory Capital
- Jun 24 **Collections Series:** Managing Mortgage Delinquency
- Jun 29 e-Everything: Compliance in an Online Environment

July 2021 Webinar Topics

- Jul 7 Business Writing Boot Camp, Including Critique of Your Own Writing Sample
- Jul 8 Avoiding the Top 10 HELOC Compliance Mistakes
- Jul 13 Navigating Compliance Issues for Promotions, Bonuses, Contests & Sweepstakes
- Jul 14 Legal Issues of Checks
- Jul 15 Capital Adequacy & Risk: Regulator Expectations for the Board
- Jul 20 Regulation E Compliance with ACH Payments

- Jul 21 **Job-Specific BSA Series:** Job– Specific BSA Training for Operations Staff
- Jul 22 **Collections Series:** Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks
- Jul 27 IRA Beneficiary Designations, Death Distributions & Required Minimum Distributions
- Jul 28 **Credit Analyst Series:** Credit Fundamentals for the New Credit Analyst

August 2021 Webinar Topics

- Aug 4 **New Accounts Series:** Regulatory Alphabet for Deposit Accounts
- Aug 5 Comparing Regulation E with Visa & Mastercard Rules
- Aug 9 New ACH Meaningful Modernization Rules Effective September 17, 2021
- Aug 10 **Credit Analyst Series:** Debt Service Coverage Calculations in Underwriting
- Aug 11 Handling POAs & Living Trust Documents on Deposit Accounts & Loans
- Aug 12 Record Retention: What to Keep and Why!
- Aug 17 Maximizing Cyber Security Soundness & Minimizing Incidents
- Aug 18 Critical CIP & CDD Issues: Compliance, Beneficial Ownership & FAQs
- Aug 19 Improving Call Report Efficiency: Documentation, Accuracy & Common Errors
- Aug 24 **Job-Specific BSA Series:** Job-Specific BSA Training for the Frontline
- Aug 25 Dealing with Difficult Customers: 5 Foolproof Techniques
- Aug 26 Survey Says! The Top 10 Reasons Businesses Move Their Accounts
- Aug 31 Loan Underwriting 101: Interviewing, Credit Reports, Debt Ratios, Regulation B

September 2021 Webinar Topics

- Sep 8 **New Accounts Series:** 20 Legal Types of Accounts: Ownership, Documentation & CIP
- Sep 8 ACH Payment Reclamations & Garnishments
- Sep 9 Dormant Accounts, Unclaimed Property & Escheatment
- Sep 14 Completing the CTR Line-by-Line
- Sep 15 Fiduciary Responsibilities of New & Experienced Directors
- Sep 16 **Job-Specific BSA Series:** Job-Specific BSA Training for Lenders
- Sep 21 Hot Topics in Social Media Engagement for Community Banks
- Sep 22 Bankruptcy for Lenders: Chapter 11 & Subchapter V, The Small Business Reorganization Act
- Sep 23 **New Accounts Series:** Business Account Documentation
- Sep 27 HMDA Reporting Part 1: Application Basics
- Sep 28 Conducting In-House Evaluations: Guidance, Rules & Technological Tools
- Sep 29 Strategic Planning for Community Banks
- Sep 30 Understanding TRID Tolerance Cures

October 2021 Webinar Topics

- Oct 5 **New Accounts Series:** Opening Accounts for Nonprofit Organizations
- Oct 6 SAR Decision-Making
- Oct 13 Notary Compliance, Including Virtual Notarization
- Oct 14 Denied Loan Requirements A to Z
- Oct 19 **Job-Specific BSA Series:** Job-Specific BSA Training for Senior Management & Directors
- Oct 20 Top 10 IRA Rollover Mistakes
- Oct 21 Reg E Investigation & Requirements for Debit Card Error Resolution

- Oct 26 **New Accounts Series:** Adverse Action at Account Opening: Reporting & Documentation
- Oct 27 HMDA Reporting Part 2: Collecting Demographic Information

November 2021 Webinar Topics

- Nov 2 Mastercard Debit Card Chargebacks
- Nov 3 Board Secretary Training: Documenting Minutes, Corrections & Disagreements
- Nov 4 Robbery Prevention, Response & Resilience
- Nov 9 HMDA Reporting Part 3: Commercial Lending Issues
- Nov 10 **New Accounts Series:** Opening Accounts for Nonresident Aliens
- Nov 16 Regulator Issues & Update for the Credit Analyst
- Nov 17 1099 Reporting: Foreclosures, Repossessions & Debt Settlements
- Nov 18 Completing the SAR Line-by-Line

December 2021 Webinar Topics

- Dec 1 Your Depositor Has Died: Actions to Take, Mistakes to Avoid
- Dec 2 The Legal Side of Remote Deposit Capture: Risks & Liability
- Dec 7 Security Officer Reports to the Board: Timing, Contents & Requirements
- Dec 9 Visa Debit Card Chargebacks
- Dec 14 Commercial Loan Annual Credit Review