



2019 ICBA/NM Education Events & Webinars



Please look for Webinars Offered in Series

- ACH Specialist Series
- BSA Series
- Board Reporting Series
- C-Suite Series
- Call Report Series
- Consumer Collection Series
- Credit Analysis & Underwriting Series
- IRA Series
- Mortgage Lending Hot Spots Series
- Regulation E Series
- Teller Training Series

ICBA/NM Live Events

Mar. 28-29	2019 Ag Lenders Conference, Deming, NM
Apr. 25-26	2019 Strategic IT & Operations Conference, Albuquerque, NM
May 29-31	2019 CEO/Sr. Exec's/Board Forum Conference, Santa Fe, NM
June 11	2019 HR & Management Conference, Albuquerque, NM
July 25-28	2019 ICBA/NM Annual Meeting Sandia Resort, Albuquerque, NM
Sept. 19-20	2019 Lenders Conference Albuquerque, NM
Oct. 22-23	2019 Payments University Albuquerque, NM

JANUARY 2019 WEBINAR TOPICS

Jan 8	Record Retention & Destruction Rules: Paper & Electronic
Jan 9	Credit Analysis & Underwriting Series: Regulator Issues & Update for the Credit Analyst
Jan 10	Teller Training Series: Compliance Training for the Frontline
Jan 14	FFIEC Exam Procedures for Business Continuity
Jan 15	2018 HMDA Submission Due March 1, 2019 Part 1: Identifying Reportable Loans, Data Integrity & FIG Analysis
Jan 16	Call Reports 2019 Update
Jan 17	IRA & HSA 2019 Update, Including Tax Reform Considerations
Jan 23	2018 HMDA Submission Due March 1, 2019, Part 2: Requirements, Clearing Edits, Exempt Fields & More
Jan 24	Determining Cash Flow from Personal Tax Returns After 2018 Tax Reform Part 1: Schedules A, B & C
Jan 28	Real Estate Loan Collection Rules for Lenders & Mortgage Servicers

Jan 29	Credit Analysis & Underwriting Series: Analyzing Financial Statements for the Credit Analyst
Jan 30	Teller Training Series: Frontline Fraud Prevention: Stopping Fraud at the Teller Line
Jan 31	SBA Lending 2019 Update: Guidance on the Latest Changes to Policies, Procedures & Documentation

FEBRUARY 2019 WEBINAR TOPICS

Feb 4	Flood Insurance Compliance Update & FAQs
Feb 5	ACH Specialist Series: ACH Tax Refund Exceptions, Posting & Liabilities
Feb 6	Right of Setoff on Deposit Accounts & Loans: Legal Issues
Feb 7	C-Suite Series: CAMELS Rating for Executives
Feb 12	Board Reporting Series: Board Secretary Procedural & Compliance Responsibilities
Feb 13	Prepaid Cards: Your Bank's Responsibilities Under the New Rules, Effective April 1, 2019
Feb 20	Teller Training Series: Risks & Precautions for Endorsements & Other Negotiable Instruments
Feb 21	Credit Analysis & Underwriting Series: Debt Service Coverage Calculations in Underwriting
Feb 25	Determining Cash Flow from Personal Tax Returns after 2018 Tax Reform Part 2: Schedules D, E & F
Feb 26	ACH Specialist Series: ACH Dispute Resolution
Feb 27	The New NIST Digital Identity Guidelines: Impact on Passwords, Security Questions & Account Lockouts
Feb 28	Debit Card Chargebacks Part 1: Understanding Visa Rules Changes

MARCH 2019 WEBINAR TOPICS

Mar 5	Board Reporting Series: Essential Board Reporting: Requirements, Timing, Delivery Options, Risks & Concerns
Mar 6	Federal Requirements for Tech-Based Marketing: Websites, Social Media, Robo Calls & More
Mar 7	C-Suite Series: Strategic Decisions Regarding CECL Methodologies, Processes and Governance
Mar 11	Synthetic ID Fraud: What It Is, How It Works & Real-Life Scenarios
Mar 12	Teller Training Series: Cross Selling: The Key to Accountholder Satisfaction & Retention
Mar 13	Debit Card Chargebacks Part 2: Understanding Mastercard Rule Changes
Mar 14	ACH Specialist Series: 2019 ACH Rules Update
Mar 19	Advanced BSA Officer Training: In Depth Risk Issues & Difficult Situations

Mar 20	Required Compliance for Commercial Loans Secured by Real Estate
Mar 21	Banking Marijuana-Related Businesses
Mar 26	Credit Analysis & Underwriting Series: Global Cash Flow Analysis for Underwriters & Credit Analysts
Mar 27	Handling Power of Attorneys & Living Trust Documents on Deposit Accounts & Loans
Mar 28	Board Reporting Series: Red Flags in Board Reports

APRIL 2019 WEBINAR TOPICS

Apr 2	UDAAP: Consumer Complaint Monitoring & Avoiding Harm
Apr 3	C-Suite Series: Enterprise Risk Management: Three Key Risk Assessments
Apr 4	Mobile Device Risks, Records, & Compliance Rules: Managing your BYOD & COPE Policies & Procedures
Apr 9	Teller Training Series: Accurately Completing the CTR Line-by-Line
Apr 11	Notary Essentials & Legalities
Apr 15	ACH Specialist Series: Liability with ACH Death Notification Entries (DNEs) & Reclamations
Apr 16	Board Reporting Series: Security Officer Reports to the Board: Fulfilling Your Annual Requirement
Apr 17	Flood Insurance Compliance for Commercial Lending: Unique Issues & Case Studies
Apr 18	Consumer Collection Series: Your Borrower Filed Bankruptcy, Now What?
Apr 22	Top 20 Questions About Completing the TRID Loan Estimate & Closing Disclosure
Apr 23	Hacking the Weakest Link: The Role of Staff in Maintaining IT Security
Apr 24	C-Suite Series: Asset Liability Management Strategies in a Rising Rate Environment
Apr 25	Advanced Credit & Risk Management in Agricultural Lending
Apr 30	Escrow Account Shortages, Surpluses & Deficiencies

MAY 2019 WEBINAR TOPICS

May 1	Troubled Debt Restructuring: Identifying & Accounting for Impaired Loans
May 2	Call Report Series: Call Report Basics, including Balance Sheet, Income Statement, & Related Schedules

- May 6 Accurately Completing the SAR Line-by-Line
- May 8 **BSA Series:** Job-Specific BSA Training for Lenders
- May 9 Developing & Delivering an Effective Loan Presentation
- May 14 **Teller Training Series:** Managing Dual Control & Cash Limits
- May 15 Hot Issues in Cyber Compliance
- May 16 **ACH Specialist Series:** Top 10 Ways to Mitigate ACH Payment Risk
- May 21 **Consumer Collection Series:** Repossession Practices, Compliance, & Limitations
- May 22 The UBPR: Understanding Peer Group Comparison to Improve Bank Performance
- May 23 Advanced Commercial Loan Documentation
- May 29 Military Lending Act & SCRA: Compliance & Lessons Learned
- May 30 **ACH Specialist Series:** ACH Stop Payments vs. Unauthorized Extended Returns: Know the Difference

JUNE 2019 WEBINAR TOPICS

- Jun 4 **BSA Series:** Job-Specific BSA Training for Operations
- Jun 5 Handling Dormant Accounts, Unclaimed Property & Escheatment
- Jun 6 **Mortgage Lending Hot Spot Series:** Construction – Only & Construction-to-Permanent Lending
- Jun 10 Community Bank Mergers & Acquisitions Simplified
- Jun 11 **IRA Series:** Handling IRA Required Minimum Distributions & Roth Distributions
- Jun 12 Essential HR Recordkeeping from Hiring to Firing
- Jun 13 **Call Report Series:** Preparing Call Report Lending & Allowance-Related Schedules.
- Jun 17 Untangling Complex RDFI Challenges
- Jun 18 Electronic Returned Items: Combating Fraud
- Jun 19 **Consumer Collection Series:** Effective Debt Collection Techniques & Strategies
- Jun 20 **Regulation E Series:** Reg E Fundamentals
- Jun 25 Living, Grantor & Family Trust Accounts: Common Problems in Account Opening & Lending
- Jun 26 **BSA Series:** Job-Specific BSA Training for the Board
- Jun 27 Card Data Security: PCI-DSS Risk, Readiness & Compliance

JULY 2019 WEBINAR TOPICS

- Jul 1 Managing Accounts & Records for Nonresident Aliens: Opening, Identifying, Monitoring & Tax Reporting
- Jul 2 ALLL Supporting Documentation: Current Rules & Future Expectations Under CECL
- Jul 9 **IRA Series:** Processing IRA Rollovers & Transfers
- Jul 10 **Mortgage Lending Hot Spots Series:** Surviving a TRID Compliance Exam
- Jul 11 FinCen Guidelines on Reporting Elder Financial Exploitation
- Jul 15 Introduction to SBA Lending
- Jul 16 **BSA Series:** Job-Specific BSA Training for the Frontline
- Jul 17 **Regulation E Series:** Legally Handling ATM & Debit Card Claims Under Regulation E
- Jul 18 Wire Transfer Compliance, Including International Remittances
- Jul 23 **Call Report Series:** Call Report Regulatory Capital, Including Key Changes & Other Schedules
- Jul 24 Opening Accounts Online: Rules, Risks & Best Practices
- Jul 25 From Prospect to Customer: Skills & Tools for Successful Business Development
- Jul 30 **Consumer Collection Series:** 20 Common Mistakes in Consumer Collections

AUGUST 2019 WEBINAR TOPICS

- Aug 1 Outsourcing Tech Services: Regulations, Examiner Expectations & Actions for Vendor Management
- Aug 5 Official Demands Part 1: Handling Subpoenas, Summonses & Other Legal Process
- Aug 6 **IRA Series:** IRA Reporting, Common Issues & Error Resolution
- Aug 7 New Security Officer Training: Responsibilities, Best Practices & Skill-Building Tools
- Aug 8 **Mortgage Lending Hot Spots Series:** Adverse Action in Mortgage Lending: Compliance, Notices & Best Practices
- Aug 13 Developing the Right Strategic Plan for Your Bank
- Aug 14 What Are Those Business Tax Returns Telling Me?
- Aug 15 FFIEC Cyber Security Assessments: Policy, Recent Findings & Recommendations
- Aug 20 **Call Report Series:** Introduction to Call Report Loan Classifications

- Aug 21 E-Compliance Rule, Policies & Best Practices for Email, Web, Mobile & Social Media
- Aug 22 **Regulation E Series:** How to Handle Unauthorized Electronic Fund Transfers Under Reg E
- Aug 27 **IRA Series:** Top 10 Most Misunderstood IRA Issues: Turning Confusion into Confidence
- Aug 28 Effective Management of Credit Report Disputes: Completing ACDV's, AUDs & Correcting Joint Credit
- Aug 29 Opening Donation, Memorial & Other Accounts for Nonprofit Organizations & Corporations

SEPTEMBER 2019 WEBINAR TOPICS

- Sep 4 Auditing E-Policies & Procedures: Risks, Rules & Records
- Sep 5 Official Demands Part 2: Handling Garnishments, Levies & Judgement Liens
- Sep 10 Conducting the 2019 ACH Audit
- Sep 11 **Mortgage Lending Hot Spots Series:** Appraisal & Evaluation Guidance on Collateral Valuation
- Sep 12 Managing Minor Accounts: Withdrawals, Transfers, CDD, Closing & Best Practices
- Sep 17 **Regulation E Series:** Auditing for Reg E Compliance
- Sep 18 Mitigating a Data Breach: Forensics & Incident Response
- Sep 19 New Compliance Officer Boot Camp
- Sep 24 Hiring in the Digital Age: What Every HR Manager Needs to Know About Social Media
- Sep 25 What Directors Should Know about CECL, ALLL & the New Credit Impairment Standards
- Sep 26 Emerging Trends & Developments in Online, Mobile & Digital Channels

OCTOBER 2019 WEBINAR TOPICS

- Oct 3 New BSA Officer Training Part 1: Compliance, Risk Assessment, CTRs, Exemptions, Forms & Regulator Expectations
- Oct 7 **Mortgage Lending Hot Spots Series:** Demystifying Rules for TRID Tolerances
- Oct 8 When Depositor Dies: Legal Requirements, Practical Issues & FAQs
- Oct 9 Head Teller Training: Maximizing Teller Performance
- Oct 10 **Regulation E Series:** Reg E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation
- Oct 16 POD Account Documentation, Compliance, Beneficiaries & Closing

- Oct 17 New BSA Officer Training Part 2: Reviews, SARs, CDD, Technical Aspects & Real-Life Scenarios
- Oct 22 Medallion & Signature Guarantee Risks, Rules & Best Practices
- Oct 24 Commercial Loan Annual Credit Review
- Oct 29 12 Key Elements of an Effective Digital Marketing Strategies
- Oct 30 Personal Accounts: Ownership, Authorization, Titling & Documentation
- Oct 31 Form 1099 Reporting: Foreclosures, Repossessions & Debt Settlements

NOVEMBER 2019 WEBINAR TOPICS

- Nov 6 Closing or Changing Accounts for Consumers & Businesses
- Nov 7 Top 10 Compliance Mistakes in Advertising
- Nov 12 **Mortgage Lending Hot Spots Series:** Uniform Residential Loan Application (URLA) Line-by-Line, Required February 1, 2020
- Nov 13 Year-End Compliance Checklist
- Nov 14 **Regulation E Series:** Provisional Credit Under Reg E: Rules, Best Practices & FAQs
- Nov 19 Robbery Preparedness: Meeting Your Annual Compliance Requirement
- Nov 20 BSA Special Risks: Policy, Law Enforcement & Regulator Issues
- Nov 21 When a Borrower Dies: Rules, Procedures & Liabilities
- Nov 26 Understanding & Navigating ACH Rules for ODFIs

DECEMBER 2019 WEBINAR TOPICS

- Dec 3 IRS Reporting Requirements: 1098s, 1099s, TINs & Backup Withholding
- Dec 4 ACH Error Resolution: Returns, Authorizations, WSUDs, Stop Payments & More
- Dec 10 Business Accounts: Who is Authorized to Open, Close, Transact?
- Dec 11 Dealing with Joint Signers in Consumer & Real Estate Lending
- Dec 12 Safe Deposit Issues: Delinquency, Death & Abandonment
- Dec 17 Securing Collateral: How to Complete & File UCC-1 Financing Statements

Webinars scheduled from 1:00-2:30 PM Mountain Time

Visit www.icbanm.org for details and registration.