



# 2019 Strategic Information Technology/ Operations Conference

April 25 & 26, 2019

Albuquerque Marriott  
2101 Louisiana Blvd. NE, Albuquerque, NM

Thursday - April 25, 2019

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- 7:45 a.m.      **Registration**    (Continental Breakfast Provided)
- 8:15 a.m.      **Regulatory Hot Topics/Current Issues Panel:**  
**Panelists:**    Mark Steeves, Federal Deposit Insurance Corporation  
                         Lucille Rivas, Office of the Comptroller of the Currency  
                         Rebecca Moore, New Mexico Financial Institutions Division  
                         Max Gwin, Federal Reserve Bank, Kansas City
- 9:30 a.m.      **Break**
- 9:45 a.m.      **Session #2    Mobisocialbility?** (Mobile Device & Social Media)  
                         Austin Bynum,  
                         Vala Secure (formerly Garland Heart)
- 10:45 a.m.     **Session #3:    Building Bridges with Artificial Intelligence**  
                         Manish Nathwani, Senior Vice President Product Development  
                         SHAZAM
- 12:00 p.m.     **Lunch**
- 1:15 p.m.      **Session #4:    Weeding Through the Risks of Banking Marijuana Related Businesses**  
                         Terri Luttrell, Senior Manager of Strategy & Engagement  
                         Abrigo (formerly Bankers Toolbox)
- 2:15 p.m.      **Break**
- 2:30 p.m.      **Session #5:    The New Normal: Applying an Effective Framework to  
                         Cyber Risk Assessments**  
                         Steve Sanders, Vice President of Internal Audit  
                         CSI
- 3:30 p.m.      **Session #6:    Faster Payments Panel**  
**Moderator**    Richard Bradfute, James Polk Stone Community Bank  
**Panelists**     Tim Quisenberry, EVP, Member & Industry Relations, ePayResources  
                         Kevin Christensen, SVP, Market Intelligence & Data Analytics, SHAZAM  
                         Kassi Quimby, Vice President of Faster Payments, Federal Reserve Bank  
                         Cary Whaley, First Vice President, Payments & Technology Policy, ICBA
- 4:30 p.m.      **Conference Concludes for day**

**CSI Web@Work Social Hour**



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- 7:30 a.m.      **Registration**      (Breakfast Buffet Provided)
- 8:00 a.m.      **Session #7:      Law Enforcement Panel**  
Special Agent Ryan Calvert, **U.S. Postal Inspection Service**  
Special Agent in Charge, **New Mexico Attorney General's Office**  
Mike Burke, Robbery & Crisis Management Consultant, **SHAZAM**
- 9:30 a.m.      **Break**
- 9:45 a.m.      **Session #8:      Management of the Information Security Officer & Separation from the  
Network Administrator**  
Russ Horn, President  
CoNetrix
- 10:40 a.m.      **Break**
- 11:00 a.m.      **Session #9      Strategic IT & Operations Banking Industry Panel**  
Isaiah Ortego, Chief Operations Officer/VP, Centinel Bank of Taos  
Jennifer Weller, Chief Operations Officer, Citizens Bank  
Raymond Welborn, EVP/Chief Information Officer, First American Bank  
Rob Briggs, Vice President & CTO, Western Commerce Bank
- 12:00      **Conference Concludes**